

POLICE AND CRIME PANEL COMPLAINTS SUB-COMMITTEE

MINUTES OF MEETING HELD ON FRIDAY 6 FEBRUARY 2026

Present: Cllrs Louise Bown, Patrick Canavan, David Flagg and Carl Woode

Officers present (for all or part of the meeting):

Marc Eyre (Service Manager for Assurance) and George Dare (Senior Democratic and Governance Officer)

1. **Election of Chair**

Proposed by Cllr Canavan, seconded by Cllr Flagg.

Decision: That Cllr Bown be appointed as Chair for the meeting.

2. **Apologies**

No apologies for absence were received at the meeting.

3. **Minutes**

The minutes of the meeting held on 28 September 2023 were confirmed and signed.

4. **Declarations of Interest**

No declarations of disclosable pecuniary interests were made at the meeting.

5. **Public Participation**

There was no public participation.

6. **Urgent items**

There were no urgent items.

7. **Exempt Business**

Proposed by Cllr Bown, seconded by Cllr Woode.

Decision

That the press and the public be excluded for the following item(s) in view of the likely disclosure of exempt information within the meaning of paragraph 1 of schedule 12A to the Local Government Act 1972 (as amended).

8. **Complaint Against the Police and Crime Commissioner**

The Sub-Committee was convened to consider an appeal following an informal investigation of a complaint against the Police and Crime Commissioner, undertaken by the Monitoring Officer for the Office of the Police and Crime Commissioner.

The Service Manager for Assurance outlined the background and description of the complaint.

As part of their role in determining an appeal, the sub-committee discussed the following points in detail:

- how the complaint has been managed and responded to through the complaints protocol, including written communication to the complainant and PCC;
- any written evidence of an informal resolution;
- any further written comments from the complainant and the PCC submitted to the Sub-Committee;
- whether to invite the PCC to attend a subsequent meeting to answer questions about the complaint

Decision:

1. That the complaint had been managed correctly and in accordance with the Complaints Protocol, with the exception of timeliness.
2. That one element of the complaint had not been resolved and that the Sub-Committee issue an explanatory letter to the complainant setting out the escalation route.
3. That no change be made to the complaints protocol and that a complaints timeliness KPI be reported quarterly to the Police and Crime Panel.
4. That changes to the Dorset Council complaints procedure be noted for future reference.

Duration of meeting: 2.00 - 2.53 pm

Chairman

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